**Candidate Information Pack**

General Manager, Regulatory Intelligence and Strategy

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| Job Reference | OAIC-2025-011 |
| Type of vacancy and duration | Ongoing/Non-ongoing, Full-time/Part-time |
| Classification | Senior Executive Service (SES) Band 1 |
| Salary | Salary will be negotiated with the successful candidate, commensurate with the work level standards at the SES B1 level |
| Location | Sydney CBD (preferred location), however we will consider candidate applications from all other locations within Australia. |
| Contact officer for information | Ashleigh McDonald [ashleigh.mcdonald@oaic.gov.au](mailto:ashleigh.mcdonald@oaic.gov.au)  (02) 9297 9355 |
| Email applications to | [jobs@oaic.gov.au](mailto:jobs@oaic.gov.au) |
| Closing date for applications | Thursday, 6 March 2024 at 11:59pm AEDT |

## About the Office of the Australian Information Commissioner

Working with the Office of the Australian Information Commissioner (OAIC) will put you at the forefront of data protection and access to information regulation. As an independent statutory agency, the OAIC’s work is of national significance and plays an important role in shaping Australia’s information handling landscape across the economy - from government, digital platforms and the online environment, to health, finance and telecommunications. Our mission is to uphold and promote Australia’s privacy and freedom of information laws.

We are an agency within the Attorney-General Department’s portfolio with responsibility for:

* privacy functions under the *Privacy Act 1988* and the *Digital ID Act 2024*
* freedom of information functions, in particular review of decisions made by agencies and ministers under the *Freedom of Information Act 1982*
* privacy and confidentiality functions in relation to the Consumer Data Right (CDR) under the *Competition and Consumer Act 2010* (CCA).

## SES leadership roles in the OAIC

SES within the OAIC work as a united team, collaborating and supporting each other and staff in achieving outcomes for the Australian community, and ensuring the agency’s success.

You will demonstrate leadership that aligns with the values of the OAIC, which include:

* Modelling and championing the OAIC’s Guiding Principles (‘4 Pillars’): being proactive, proportionate, purpose-driven and people-focused
* Possessing integrity and demonstrating alignment with the APS Values: Impartial, Committed to service, Accountable, Respectful, Ethical and Stewardship
* Empowering staff to make decisions and supporting a shift to a more harm-focused regulatory approach for the OAIC that considers risk in a proportionate manner and is not risk averse
* Supporting OAIC’s Commissioners to set the strategic direction of the OAIC, communicating that direction internally and externally, and leading your team to deliver on it.

## Teams/functions the role oversees

SES at the OAIC are expected to lead by motivating and organising people to produce outcomes that make a difference to the nation. It is not just about what they deliver, but also how they deliver through their teams and networks. This includes engaging others to innovate, collaborate, and create change.

Leading the Regulatory Intelligence and Strategy (RIS) branch, you will have oversight and leadership of several teams including Communications and Engagement, Guidance and Publications, Regulatory Intelligence and the Policy and Statutory Functions teams.

## Key relationships

You will be expected to develop and maintain effective and productive working relationships with a broad range of external stakeholders which may include portfolio agencies, government, academia, private sector and the Minister’s Office. You will represent the OAIC (for activities both within and outside your branch) at high levels within and outside government and you will be required to build and maintain strong working relationships across the OAIC, particularly with the Commissioners and SES colleagues.

You will provide leadership, guidance and mentoring of staff within the branches to foster their professional development and career progression.

## About the branch

The Regulatory Intelligence and Strategy branch informs the OAIC’s regulatory decision making and strategy, influences policy and legislative processes, and guides the regulated community to meet its privacy and FOI obligations. The branch:

* provides intelligence and data to inform regulatory decision making by the OAIC’s Commissioners
* develops guidance and publications to educate businesses, agencies, and the community on information rights
* communicates the OAIC’s work and its impact on people and their lives, including by working with the media, business and government stakeholders
* engages with legislative and policy processes to ensure an information rights and regulatory perspective is considered
* delivers various specialist regulatory roles conferred on the OAIC (e.g., Digital ID, Consumer Data Right, My Health Record, and credit reporting regulation).

## About The Role

You will have recognised expertise in public administration and leadership, preferably in the context of transforming or overseeing statutory programs. You will need to strategically balance priorities and resources to optimise efficiency and effectiveness and engage with risk to achieve quality outcomes.

Key responsibilities of the role include:

* Leading a branch to deliver the OAIC’s proactive regulation and strategy functions
* Championing and enhancing the accessibility and polices for the betterment of the Australian public
* Ensuring the OAIC’s delivery of services to the Australian community promotes and upholds access to information rights, including through active stakeholder engagement on policy reforms
* Standing up, supporting and overseeing taskforces to deliver strategic goals for the agency as required
* Coordinating the OIAC and regulated community’s preparedness for implementation of recent reforms to the *Privacy Act 1988* which conferred substantial new powers on the OAIC including:
  + developing and consulting on a children’s online privacy code to enhance privacy protections for children using social media and other online services.
* Establishing and driving a strategic agenda that aligns with and supports the Commissioners’ priorities and the OAIC’s purpose
* Influencing and overseeing the implementation of integrated change initiatives with outcomes that may significantly impact communities, stakeholders and services, while working under high scrutiny
* Leading the development of systems and processes to ensure teams and individuals within the branch are performing effectively and efficiently
* Contributing to the OAIC Executive group including strategic planning, corporate management and budgetary responsibilities, including demonstrating genuine collegiality
* Guiding and directing the branch to develop and nurture a high performing, multidisciplinary, collaborative and innovative culture across the branch and the office that is aligned with OAIC’s guiding principles
* Representing the OAIC in complex matters before parliamentary committees and other public, government and stakeholder forums
* Preparing reports, submissions and recommendations on opportunities for administrative action and legislative and policy reform consistent with the objects of the Australian Information Commissioner Act, and Commonwealth FOI and privacy legislation
* Leading and overseeing important stakeholder relationships including across government, in academia, the private sector and the Minister’s Office, and ensuring staff across the branch are engaging effectively with stakeholders, positioning the OAIC as a trusted regulator
* Managing internal change that ensures that the wellbeing of OAIC staff is supported as they contribute to the evolution of the agency and delivery of significant initiatives
* Adhering to and promoting the APS Values and Code of Conduct and acts with utmost integrity and professionalism.

A merit list of suitable candidates will be established and may be used to fill future vacancies that arise.

## Job Specific Capabilities, Skills & Experience

We are seeking applications from candidates who have:

* Legal qualifications or extensive experience in policy and/or managing in a regulatory environment requiring an expert level understanding of legislation, or an ability to quickly obtain this knowledge
* Demonstrated experience in the proportionate management of resources to achieve effective and timely regulatory outcomes
* Exceptional leadership skills with the ability to inspire and guide teams, and a demonstrated commitment to developing and empowering staff
* Strong stakeholder engagement experience, including representing organisations externally
* High-level strategic skills
* Demonstrated experience in leading through change
* Experience in managing the development and implementation of organisational policies, programs and approaches to work that is complex
* In depth knowledge of the *Freedom of Information Act 1982* and the *Privacy Act 1988* (and/or other relevant legislation), or the ability to quickly acquire this knowledge
* Ability to provide impartial and forthright advice to agency-head level leaders, giving consideration to organisational and government priorities*.*

***Desirable:***

* Management or public administration qualifications (e.g., MBA/MPA)
* Knowledge of information access and privacy frameworks, or an ability to quickly obtain this knowledge.

These duties are to be performed in accordance with the APS Code of Conduct and APS Values and Office policies, including Workplace Diversity and Work Health and Safety. Under section 25 of the *Public Service Act 1999* the Office may re-assign the duties of an employee from time to time.

## Security requirements

You must be able to obtain and maintain a Negative Vetting Level 1 security clearance.

## SES Requirements

The [Secretaries’ Charter of Leadership Behaviours](https://www.apsjobs.gov.au/s/external-link?url=https%3A%2F%2Fwww.apsc.gov.au%2Fsites%2Fdefault%2Ffiles%2F2022-08%2FSecretaries%2520Charter%2520of%2520Leadership%2520Behaviours.pdf) sets out the behaviours expected from SES across the APS and apply to senior leadership roles in the OAIC. The behaviours build on the [Integrated Leadership System](https://www.apsjobs.gov.au/s/external-link?url=https%3A%2F%2Fwww.apsc.gov.au%2Fworking-aps%2Faps-employees-and-managers%2Fclassifications%2Fintegrated-leadership-system-ils%2Fils-guide-integrated-leadership-system) and [APS Leadership Capability Framework](https://www.apsjobs.gov.au/s/external-link?url=https%3A%2F%2Fwww.apsc.gov.au%2Finitiatives-and-programs%2Flearning-and-development%2Fleadership-capabilities).

This role is considered an Officer under the *Work Health and Safety Act 2011* and is required to exercise due diligence in complying with the obligations under this Act.

## Position location

The OAIC operates a hybrid work model with a combination of remote working and office attendance. Whilst the OAIC office is located in the Sydney CBD (and preferred), we will consider candidate applications from all other locations within Australia.

The OAIC values face-to-face interaction and fostering connection between our people and with our stakeholders. The OAIC’s hybrid work model expects in office attendance when the type of work or task is better suited to being completed from an office, for example, staff inductions and onboarding, planning days, relationship building activities and project or collaborative work.

## Remuneration and benefits

Salary will be negotiated with the successful candidate, commensurate with the work level standards at the SES Band 1 level.

The OAIC is committed to enabling its people to perform at their best and offers the following benefits:

* Opportunity to work at the cutting edge of privacy and data protection, paving the way for future career opportunities.
* Access to ongoing professional development, with a capability framework to guide skill enhancement.
* Genuine flexibility to help achieve a balance between work and home life.
* Additional paid leave over the Christmas to New Year period as well as access to other leave (e.g. for study or moving).
* Contribution to your wellbeing through subsidies for eye health, flu vaccinations and a wellbeing allowance.

The OAIC is committed to diversity and inclusion. We encourage and welcome applications from people with disability, Aboriginal and Torres Strait Islander peoples, LGBTIQ+ people, people from culturally and linguistically diverse backgrounds, and mature age people.

## Eligibility

* Section 22 of the *Public Service Act 1999* requires that APS employees must be Australian citizens.
* There are restrictions on employment of people who have, within the previous 12 months, accepted a redundancy benefit from an APS agency or a non-APS Commonwealth employer.
* For the duration of your employment with the OAIC you will be required to obtain and maintain an Australian Government security clearance at the Negative Vetting Level 1 and meet required background, identification and character checks.
* Note: All duties are to be performed in accordance with the APS Code of Conduct and APS Values and OAIC policies, including Workplace Diversity and Work Health and Safety. Under section 25 of the *Public Service Act 1999* the OAIC may re-assign the duties of an employee from time to time.

## How to Apply

1. Please complete the application form found at the end of this job pack as part of your submission.
2. Please provide a statement of claim of up to 2 A4 pages, addressing your interest, motivation and fit for the role. Your statement should include the use of practical and professional examples as relevant to the role and the job specific capabilities, skills and experience outlined above.
3. Your application form, CV and statement of claim should be collated as one document (where possible) and sent in a single email to: [jobs@oaic.gov.au](mailto:jobs@oaic.gov.au). Please ensure your email includes your full name in the email subject field, along with the job reference number found on the front page of this pack.

## Application Tips

Your pitch must be in a font size no smaller than size 10 and using a professional font selection *(e.g. Times New Roman, Calibri or Arial).*

To assist you in pitching your response and capabilities at the appropriate classification, you are encouraged to review the APS SES Work Level Standards which are available on the Australian Public Service Commission website – [click here.](https://www.apsc.gov.au/working-aps/aps-employees-and-managers/classifications/work-level-standards-senior-executive-service)

Your CV should be a maximum of four pages.

## Further Information

If you are shortlisted, you may be contacted to arrange an interview.

If you are not shortlisted, you will be informed by email. Please note that we are not usually able to provide feedback to candidates that are not shortlisted due to the volume of applications received.

A merit list of suitable candidates will be established and may be used to fill future vacancies that arise.

## Questions?

For more information please visit <https://www.oaic.gov.au/about-us/join-our-team> or reach out to the contact officer listed on the covering page of this job pack.

## Application Sheet

Please complete this form to apply for a position with the Office of the Australian Information Commissioner.

Any personal information you provide is protected by the *Privacy Act 1988* and will be used for recruitment purposes only. You can view our [human resources privacy policy](https://www.oaic.gov.au/about-us/our-corporate-information/key-documents/human-resources-privacy-policy/) on our website.

### Personal details

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| --- | --- |
| Title |  |
| Given name |  |
| Surname |  |
| Preferred name |  |
| Contact Number |  |

|  |  |
| --- | --- |
| Address line 1 |  |
| Address line 2 |  |
| Suburb |  |
| State |  |
| Postcode |  |

### APS employment

If you are currently employed in the Australian Public Service (APS), please provide the following information:

|  |  |
| --- | --- |
| APS employer | Response |
| Australian Government Service Number (AGS) |  |
| APS Classification |  |
| Employment status (ongoing or non-ongoing) |  |

### Eligibility and Integrity

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| --- | --- |
| Requirement | Response |
| Are you an Australian citizen? |  |
| Have you received a redundancy benefit, severance payment or similar benefit from an APS Agency or a non-APS Commonwealth employer within the last 12 months? |  |
| Have you ever been officially warned, breached or investigated for workplace behaviour or integrity matters? (Yes/No) |  |

### Accessibility adjustment of selection process

At times we may need to conduct a range of selection processes for example, preparing written work samples as well as an interview. Some assessment activities may be timed and/or could include reading from a computer screen or paper.

We understand that you may not wish to share information about your disability at this time, however the responses you provide will help us in making the selection process inclusive and give you the opportunity to request any necessary adjustments.

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| Adjustment | Response |
| Are there any adjustments that you may require to the selection process? |  |
| If you do require adjustments to the selection process, please tell us what type of adjustments you require. |  |

### Merit Pool Sharing

A merit pool is a group of applicants that have been deemed suitable for an advertised vacancy, however they are not considered the preferred candidate or appointed to the advertised role.

Applicants who are placed in a merit pool may be considered for future vacancies if the new vacancy meets the merit sharing principals outlined below:

* The vacancy is at the same classification.
* The vacancy is the same category of employment (ongoing or non-ongoing).
* The vacancy comprises of similar duties.
* The vacancy is in a similar location.

Applicants who are placed in a merit pool and agree to be considered for subsequent vacancies:

* Will have their details maintained by the OAIC for a period of up to 18 months from the date the vacancy was advertised.
* May have their information provided to other Commonwealth Agencies employing under the *Public Service Act 1999* or *Parliamentary Services Act 1999* to fill similar roles across the Australian Public Service.

**If you are assessed as suitable and placed in a merit pool, do you consent to your application, CV and assessment information being shared with other Commonwealth Agencies to fill similar roles in the Australian Public Service?**

Yes, I agree for my application details to be shared as outlined above.

No, I do not agree for my application/details to be shared and would like to opt out.

### Submitting your application

When you are ready to submit your application, please send the following document (as one document) by email to [jobs@oaic.gov.au](mailto:jobs@oaic.gov.au):

|  |  |
| --- | --- |
| I have included as one document | ✓ |
| Attached my completed application form |  |
| Attached my CV (maximum of 4 pages)  (Including details of two referees, one being my current manager/supervisor) |  |
| Statement of claim of up to 2 A4 pages explaining my interest, motivation and fit for the role, including the skills and experience I will bring to the organisation and the position. |  |
| *Declaration:*  In submitting my application, I acknowledge that the information I have supplied is true and correct. I understand that providing false or misleading statements may disqualify me from this process and future APS employment. |  |