



Australian Government

Office of the Australian Information Commissioner

Information Publication Scheme

Survey of Australian Government Agencies: Appendix C — Overall Frequency Results



A. Demographic details

q2. What is your agency's portfolio?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Agriculture, Fisheries and Forestry	9	4.6	4.6	4.6
Attorney-General's	25	12.8	12.8	17.3
Climate Change, Energy, the Environment and Water	13	6.6	6.6	24.0
Defence	11	5.6	5.6	29.6
Education	6	3.1	3.1	32.7
Employment and Workplace Relations	10	5.1	5.1	37.8
Finance	7	3.6	3.6	41.3
Foreign Affairs and Trade	5	2.6	2.6	43.9
Health and Aged Care	30	15.3	15.3	59.2
Home Affairs	1	0.5	0.5	59.7
Industry, Science and Resources	9	4.6	4.6	64.3
Infrastructure, Transport, Regional Development, Communications and the Arts	29	14.8	14.8	79.1
Prime Minister and Cabinet	16	8.2	8.2	87.2
Social Services	5	2.6	2.6	89.8
Treasury	19	9.7	9.7	99.5
Norfolk Island (External Territory)	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q4_2@. Agency size (APSC definition)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Micro agency	26	13.3	13.4	13.4
	Extra small agency	37	18.9	19.1	32.5
	Small agency	42	21.4	21.6	54.1
	Medium agency	37	18.9	19.1	73.2
	Large agency	47	24.0	24.2	97.4
	Extra large agency	5	2.6	2.6	100.0
	Total	194	99.0	100.0	
Missing	System	2	1.0		
Total	Overall Total	196	100.0		

Descriptive Statistics

	N	Minimum	Maximum	Sum	Mean
q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	173	0	11317	25356	146.57
q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	183	0	1764	8538	46.66
q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year	195	0	13081	33894	173.82
Valid N (listwise)	162				

q5c@. Total number of FOI requests in FY22-23

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	39	19.9	20.0	20.0
	Low (1-10)	69	35.2	35.4	55.4
	Medium (11-100)	56	28.6	28.7	84.1
	High (101-500)	21	10.7	10.8	94.9
	Very high (500+)	10	5.1	5.1	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

Descriptive Statistics

	N	Minimum	Maximum	Sum	Mean
q6ai. Number of FOI staff who spend more than 75% of their time on FOI work	157	0	76	707	4.50
q6aii. Number of staff who spend between 0% and 75% of their time on FOI work	191	0	648	2882	15.09
q6bi. Number of FOI staff who spend more than 75% of their time on IPS work	149	0	37	113	0.76
q6biii. Number of staff who spend between 0% and 75% of their time on IPS work	182	0	72	401	2.20
Valid N (listwise)	148				

q6ai@. Number of FOI staff who spend more than 75% of their time on FOI work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	89	45.4	56.7	56.7
	1-10 staff	49	25.0	31.2	87.9
	11-50 staff	18	9.2	11.5	99.4
	More than 50 staff	1	0.5	0.6	100.0
	Total	157	80.1	100.0	
Missing	System	39	19.9		
Total	Overall Total	196	100.0		

q6aii@. Number of staff who spend between 0% and 75% of their time on FOI work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	30	15.3	15.7	15.7
	1-10 staff	126	64.3	66.0	81.7
	11-50 staff	25	12.8	13.1	94.8
	More than 50 staff	10	5.1	5.2	100.0
	Total	191	97.4	100.0	
Missing	System	5	2.6		
Total	Overall Total	196	100.0		

q6bi@. Number of FOI staff who spend more than 75% of their time on IPS work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	125	63.8	83.9	83.9
	1-10 staff	23	11.7	15.4	99.3
	11-50 staff	1	0.5	0.7	100.0
	Total	149	76.0	100.0	
Missing	System	47	24.0		
Total	Overall Total	196	100.0		

q6biii@. Number of staff who spend between 0% and 75% of their time on IPS work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	56	28.6	30.8	30.8
	1-10 staff	121	61.7	66.5	97.3
	11-50 staff	4	2.0	2.2	99.5
	More than 50 staff	1	0.5	0.5	100.0
	Total	182	92.9	100.0	
Missing	System	14	7.1		
Total	Overall Total	196	100.0		

q7. Have there been any changes to your agency's structure after 30 June 2022 that have impacted on your agency's processing of FOI requests or total FOI expenditure?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes:	17	8.7	8.8	8.8
	No	177	90.3	91.2	100.0
	Total	194	99.0	100.0	
Missing	System	2	1.0		
Total	Overall Total	196	100.0		

B. Agency Operation Review

i. IPS operation review

q8. Since the 2018 Survey, has your agency completed a review of the operation of the IPS in your agency in conjunction with the Information Commissioner?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	35	17.9	17.9	17.9
No	161	82.1	82.1	100.0
Total	196	100.0	100.0	

q9@. When was the review completed?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Within the last 12 months	30	15.3	85.7	85.7
1-2 years ago	3	1.5	8.6	94.3
More than two years ago	2	1.0	5.7	100.0
Total	35	17.9	100.0	
Missing System	161	82.1		
Total Overall Total	196	100.0		

q10a. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency IPS plan

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	34	17.3	97.1	97.1
No	1	0.5	2.9	100.0
Total	35	17.9	100.0	
Missing System	161	82.1		
Total Overall Total	196	100.0		

q10b. Did the review cover the following element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Governance and administration

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	32	16.3	91.4	91.4
No	3	1.5	8.6	100.0
Total	35	17.9	100.0	
Missing System	161	82.1		
Total Overall Total	196	100.0		

q10c. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: IPS document holdings

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	32	16.3	91.4	91.4
	No	3	1.5	8.6	100.0
	Total	35	17.9	100.0	
Missing	System	161	82.1		
Total	Overall Total	196	100.0		

q10d. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Structure of the IPS

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	30	15.3	85.7	85.7
	No	5	2.6	14.3	100.0
	Total	35	17.9	100.0	
Missing	System	161	82.1		
Total	Overall Total	196	100.0		

q10e. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency compliance review

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	30	15.3	85.7	85.7
	No	5	2.6	14.3	100.0
	Total	35	17.9	100.0	
Missing	System	161	82.1		
Total	Overall Total	196	100.0		

ii. Complaint handling/measurement

q12. Does your agency's website provide information about how to make a complaint about your agency's IPS?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	131	66.8	66.8	66.8
	No	65	33.2	33.2	100.0
	Total	196	100.0	100.0	

q15. Does your agency have any methods in place to collect feedback about your IPS practices?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes (e.g., website feedback widgets to select asking 'was this page helpful')	112	57.1	57.1	57.1
	No	84	42.9	42.9	100.0
	Total	196	100.0	100.0	

q14. How many complaints about your agency's IPS did your agency receive in 2022-23?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	At least one complaint received	2	1.0	1.0	1.0
	No IPS complaints were received over this period	171	87.2	87.2	88.3
	Information on the number of IPS complaints received is not available / recorded	23	11.7	11.7	100.0
	Total	196	100.0	100.0	

q16. Which of the following measures does your agency use to collect feedback about your IPS practices?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Survey, feedback form or feedback widget hosted on your agency website	65	33.2	58.0	58.0
	Surveys sent to stakeholders/users of your agency information	1	0.5	0.9	58.9
	Other	46	23.5	41.1	100.0
	Total	112	57.1	100.0	
Missing	System	84	42.9		
Total	Overall Total	196	100.0		

q17. Will you develop methods to measure feedback about your IPS practices in 2023-24?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes, this is under development	8	4.1	9.5	9.5
	Yes, this is planned	21	10.7	25.0	34.5
	No, not planned in 2023-24	55	28.1	65.5	100.0
	Total	84	42.9	100.0	
Missing	System	112	57.1		
Total	Overall Total	196	100.0		

q18. Have you been able to identify good practices being used by other agencies to support the goals of the IPS?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	39	19.9	19.9	19.9
	No	157	80.1	80.1	100.0
Total		196	100.0	100.0	

iii. Information Contact Officer Network

q21. Does your agency have an Officer(s) who participate in ICON?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	122	62.2	62.2	62.2
	No	74	37.8	37.8	100.0
Total		196	100.0	100.0	

q22. Which of the following best describes the area of your agency that the ICON officer is located?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	FOI	59	30.1	48.4	48.4
	Privacy	3	1.5	2.5	50.8
	Legal or Litigation	33	16.8	27.0	77.9
	Other area within Information Management Branch (or equivalent)	1	0.5	0.8	78.7
	Other area within Corporate Branch / Division	13	6.6	10.7	89.3
	Other	13	6.6	10.7	100.0
	Total	122	62.2	100.0	
Missing	System	74	37.8		
Total	Overall Total	196	100.0		

q22@. Which of the following best describes the area of your agency that the ICON officer is located?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	FOI, Privacy and Legal/Litigation	95	48.5	77.9	77.9
	Other areas	27	13.8	22.1	100.0
	Total	122	62.2	100.0	
Missing	System	74	37.8		
Total	Overall Total	196	100.0		

C. Agency IPS Plan

i. Agency IPS Plan Published

q23. Does your agency have a published Agency IPS Plan on its website?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	176	89.8	89.8	89.8
	No	20	10.2	10.2	100.0
	Total	196	100.0	100.0	

q25. Does your Agency IPS Plan use the five standard recommended headings as specified above, and in the FOI Guidelines [13.31]?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes - All	72	36.7	36.9	36.9
	Yes - Some	85	43.4	43.6	80.5
	No - we do not use any of the five standard headings	38	19.4	19.5	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

ii. Update and maintenance of Agency IPS Plan

q28a. Does your Agency IPS Plan specify/address: the senior executive officer currently responsible for leading the agency's work on IPS compliance?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	131	66.8	67.2	67.2
	No	64	32.7	32.8	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q28b. Does your Agency IPS Plan specify/address: the resources allocated to establishing and administering the agency's IPS entry?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	131	66.8	67.2	67.2
	No	64	32.7	32.8	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q28c. Does your Agency IPS Plan specify/address: the process for identifying operational information required under s 8(2)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	125	63.8	64.1	64.1
	No	70	35.7	35.9	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q28d. Does your Agency IPS Plan specify/address: the process for identifying additional ('other') information under s 8(4)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	119	60.7	61.0	61.0
	No	76	38.8	39.0	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q28e. Does your Agency IPS Plan specify/address: the process for revising the IPS entry?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	121	61.7	62.1	62.1
	No	74	37.8	37.9	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q28f. Does your Agency IPS Plan specify/address: the measures being taken to ensure that the agency's IPS entry is accurate, up-to-date and complete?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	131	66.8	67.2	67.2
	No	64	32.7	32.8	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q28g. Does your Agency IPS Plan specify/address: the measures (if any) being taken to improve the agency's information asset management framework to support its IPS compliance?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	43	21.9	22.1	22.1
	No	90	45.9	46.2	68.2
	Not applicable	62	31.6	31.8	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q28h. Does your Agency IPS Plan specify/address: whether the agency has developed an internal IPS information register (see [13.40] - [13.45])

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	50	25.5	25.6	25.6
	No	145	74.0	74.4	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q28i. Does your Agency IPS Plan specify/address: details of access charges (if any) imposed for accessing information published under the IPS as well as how charges will be calculated (see [13.158 - 13.160])

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	125	63.8	64.1	64.1
	No	70	35.7	35.9	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q29@. When was your Agency IPS Plan last updated?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 year ago	75	38.3	38.7	38.7
	1-2 years ago	14	7.1	7.2	45.9
	More than 2 years ago	71	36.2	36.6	82.5
	We have not updated our Agency IPS Plan since it was first published	33	16.8	17.0	99.5
	Don't know	1	0.5	0.5	100.0
	Total	194	99.0	100.0	
Missing	System	2	1.0		
Total	Overall Total	196	100.0		

q29.2@. Time since Agency IPS Plan first published if it was not updated since first publishing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Within the last 12 months	5	2.6	15.2	15.2
	1-3 years ago	1	0.5	3.0	18.2
	More than 3, but less than 5 years ago	1	0.5	3.0	21.2
	5 or more years ago	26	13.3	78.8	100.0
	Total	33	16.8	100.0	
Missing	System	163	83.2		
Total	Overall Total	196	100.0		

q30. Do you have a timetable for formally reviewing your Agency IPS Plan? The OAIC encourages agencies to undertake more regular reviews, preferably annually [13.163 Part 13 of the FOI Guidelines]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	118	60.2	60.5	60.5
	No	77	39.3	39.5	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q31@. If you have a timetable, how often is a formal review of the Agency IPS Plan scheduled to be undertaken?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	At least every 12 months	45	23.0	38.1	38.1
	On a regular basis but less often than every 12 months	51	26.0	43.2	81.4
	Only where significant IPS changes occur	21	10.7	17.8	99.2
	Don't know / can't say	1	0.5	0.8	100.0
	Total	118	60.2	100.0	
Missing	System	78	39.8		
Total	Overall Total	196	100.0		

q32. Has your agency reviewed the most recent changes to Part 13 of the FOI Guidelines published in August 2023? Part 13 of the FOI Guidelines

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	79	40.3	40.5	40.5
	No, but was aware of these changes	42	21.4	21.5	62.1
	No, was not aware of these changes (before this survey)	74	37.8	37.9	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

D. IPS Governance and Administration

i. Governance/structural arrangements have been made

q34. Does your agency have a senior executive officer with responsibility for leading the agency's work on IPS compliance?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	153	78.1	78.1	78.1
	No	43	21.9	21.9	100.0
	Total	196	100.0	100.0	

q37. Does your agency have a formal IPS governance structure? (e.g. Steering Committee, Working Group or other body with direct oversight of the IPS)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	43	21.9	21.9	21.9
	No	153	78.1	78.1	100.0
	Total	196	100.0	100.0	

q38mr. What types of formal IPS governance structures does your agency have? (Multiple Response)

		Frequency	% of respondents
Valid	Steering Committee	5	11.6%
	Working Group	13	30.2%
	Other	26	60.5%
Number of Respondents Total		43	100.0%

q40. Where does the work function for the IPS sit within your agency (i.e., who completes the bulk of the work)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	With a dedicated IPS officer	7	3.6	3.6	3.6
	Shared within the team responsible for FOI	98	50.0	50.3	53.8
	With your organisation's Information Champion	3	1.5	1.5	55.4
	Shared across different team units / individuals	64	32.7	32.8	88.2
	Other	23	11.7	11.8	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q41mr. Please select the appropriate band(s)/level(s) or equivalent level/best match to the officer(s) who complete work on the IPS. (Multiple Response)

		Frequency	% of respondents
Valid	APS Level 1-4	18	9.2%
	APS Level 5-6	109	55.9%
	Executive Level 1	127	65.1%
	Executive Level 2	108	55.4%
	SES Band 1	67	34.4%
	SES Band 2 or above	10	5.1%
Number of Respondents	Total	195	100.0%

ii. IPS policies and procedures have been established

q42a. Are policies and/or procedures in place to: identify and prepare documents for IPS publication?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	107	54.6	54.9	54.9
	No	88	44.9	45.1	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q42b. Are policies and/or procedures in place to: publish IPS documents?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	114	58.2	58.5	58.5
	No	81	41.3	41.5	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

iii. Staff training undertaken/staff awareness developed

q47. Does your agency provide staff with other specific training on IPS obligations?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	33	16.8	16.8	16.8
	No	163	83.2	83.2	100.0
	Total	196	100.0	100.0	

q48mr. How is this specific training on IPS obligations provided? (Multiple Response)

		Frequency	% of respondents
Valid	In-person or online course conducted live by a trainer	6	18.2%
	Self-paced online / eLearning module	10	30.3%
	On the job	21	63.6%
	Other	9	27.3%
Number of Respondents	Total	33	100.0%

q49@. What is the main way that staff are trained in the agency's IPS obligations?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	In-person or online course conducted live by a trainer	1	0.5	3.0	3.0
	Self-paced online / eLearning module	9	4.6	27.3	30.3
	On the job	17	8.7	51.5	81.8
	Other	6	3.1	18.2	100.0
	Total	33	16.8	100.0	
Missing	System	163	83.2		
Total	Overall Total	196	100.0		

E. IPS Entry**i. Information required to be published****q51a. Does your agency publish on its website details of: Its organisational structure?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	189	96.4	96.4	96.4
	No	7	3.6	3.6	100.0
	Total	196	100.0	100.0	

q51b. Does your agency publish on its website details of: The agency's functions and decision making powers?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	191	97.4	97.4	97.4
	No	5	2.6	2.6	100.0
	Total	196	100.0	100.0	

q51c. Does your agency publish on its website details of: Appointments of agency officers made under Acts (other than APS employees within the meaning of the Public Service Act 1999)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	178	90.8	90.8	90.8
	No	18	9.2	9.2	100.0
	Total	196	100.0	100.0	

q51d. Does your agency publish on its website details of: Annual reports prepared by the agency for Parliament?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	194	99.0	99.0	99.0
	No	2	1.0	1.0	100.0
	Total	196	100.0	100.0	

q51e. Does your agency publish on its website details of: Consultation arrangements for members of the public to comment on specific policy proposals for which the agency is responsible?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	147	75.0	75.0	75.0
No	49	25.0	25.0	100.0
Total	196	100.0	100.0	

q51f. Does your agency publish on its website details of: Information in documents to which the agency routinely gives access in response to requests under Part III of the FOI Act - s 8(2)(g)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	143	73.0	73.0	73.0
No	52	26.5	26.5	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q51g. Does your agency publish on its website details of: Information released in response to FOI access requests via an Agency Disclosure Log - s 11c

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	186	94.9	94.9	94.9
No	9	4.6	4.6	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q51h. Does your agency publish on its website details of: Information held by the agency that it routinely provides to the Parliament in response to requests and orders from the Parliament?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	161	82.1	82.1	82.1
No	34	17.3	17.3	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q51i. Does your agency publish on its website details of: Contact details for FOI information or documents?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	190	96.9	96.9	96.9
No	6	3.1	3.1	100.0
Total	196	100.0	100.0	

q51j. Does your agency publish on its website details of: Operational information - rules, policies, principles and procedures that agencies apply in making decisions or recommendations that affect members of the public?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	171	87.2	87.2	87.2
No	24	12.2	12.2	99.5

Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

ii. Other information to be published under the IPS

q52. Does your agency have a mechanism (e.g., process, procedure and/or policy) for identifying 'other' information that can be published under the IPS?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	83	42.3	42.3	42.3
No	113	57.7	57.7	100.0
Total	196	100.0	100.0	

q54. What does your agency believe would be the impact (if any) from increasing proactive publication under the IPS on the number of FOI requests your agency receives?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Large increase in requests	4	2.0	2.0	2.0
Small increase in requests	28	14.3	14.3	16.3
No change	153	78.1	78.1	94.4
Small decline in requests	10	5.1	5.1	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q55. Does your agency have a clear approach to releasing statistics that are routinely requested (for example, an agency's service delivery performance)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	102	52.0	52.0	52.0
Under development	10	5.1	5.1	57.1
No	22	11.2	11.2	68.4
Not applicable - why is this not applicable?	61	31.1	31.1	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q57. Does your agency provide guidance and information to its staff about how to identify what 'other' information can be published under the IPS as outlined in s 8(4) of the FOI Act and Part 13 of the Guidelines?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	69	35.2	35.2	35.2
No	126	64.3	64.3	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

iii. Exceptions – personal and business information

q59. In 2022-23, has your agency made a decision not to publish information under the IPS due to the personal or business information exception under s 8(2)(g)(i) or (ii)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	66	33.7	33.7	33.7
No	91	46.4	46.4	80.1
Not applicable	38	19.4	19.4	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q60. Does your agency maintain an IPS information register(s)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	13	6.6	19.7	19.7
No	53	27.0	80.3	100.0
Total	66	33.7	100.0	
Missing System	130	66.3		
Total Overall Total	196	100.0		

q61. Does your agency record decisions not to publish information recorded in your agency's IPS information register?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	6	3.1	46.2	46.2
No	7	3.6	53.8	100.0
Total	13	6.6	100.0	
Missing System	183	93.4		
Total Overall Total	196	100.0		

iv. Fees and charges

q62. Does your agency have a policy that specifies or covers its approach to charging for access to information under the IPS?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	111	56.6	56.6	56.6
No	84	42.9	42.9	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q63. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes - Required only	7	3.6	3.6	3.6
Yes - Permitted only	13	6.6	6.7	10.3
Yes - Both	15	7.7	7.7	17.9
No	160	81.6	82.1	100.0

Total		195	99.5	100.0
Missing	System	1	0.5	
Total	Overall Total	196	100.0	

q63@. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	35	17.9	17.9	17.9
	No	160	81.6	81.6	99.5
	Not answered	1	0.5	0.5	100.0
Total	Total	196	100.0	100.0	

q64. Does your agency use the FOI Charges Regulations for calculating and imposing a charge for access under the IPS?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	30	15.3	85.7	85.7
	No	5	2.6	14.3	100.0
	Total	35	17.9	100.0	
Missing	System	161	82.1		
Total	Overall Total	196	100.0		

q65. Is the charge for providing access to information (e.g., requests for data and/ or statistics) that cannot be downloaded from a website?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	28	14.3	80.0	80.0
	No	7	3.6	20.0	100.0
	Total	35	17.9	100.0	
Missing	System	161	82.1		
Total	Overall Total	196	100.0		

q66. Is the charge for reimbursing the agency for specific reproduction (or other incidental) costs associated with giving access?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	32	16.3	91.4	91.4
	No	3	1.5	8.6	100.0
	Total	35	17.9	100.0	
Missing	System	161	82.1		
Total	Overall Total	196	100.0		

q67. Are details of these charges published on your agency's website?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	29	14.8	82.9	82.9
	No	6	3.1	17.1	100.0
	Total	35	17.9	100.0	
Missing	System	161	82.1		
Total	Overall	196	100.0		
	Total				

F. Structure of the IPS

i. Use of recommended standardised headings and structure

q69a. Does your agency publish IPS information under the following standard headings: Agency Plan - s 8(2)(a)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	146	74.5	74.5	74.5
	No	49	25.0	25.0	99.5
	Not answered	1	0.5	0.5	100.0
	Total	196	100.0	100.0	

q69b. Does your agency publish IPS information under the following standard headings: Who we are - s 8(2)(b) and 8(2)(d)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	152	77.6	77.6	77.6
	No	43	21.9	21.9	99.5
	Not answered	1	0.5	0.5	100.0
	Total	196	100.0	100.0	

q69c. Does your agency publish IPS information under the following standard headings: What we do - s 8(2)(i) and 8(2)(j)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	154	78.6	78.6	78.6
	No	41	20.9	20.9	99.5
	Not answered	1	0.5	0.5	100.0
	Total	196	100.0	100.0	

q69d. Does your agency publish IPS information under the following standard headings: Our reports and responses to Parliament - s 8(2)(e) and 8(2)(h)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	137	69.9	69.9	69.9
	No	58	29.6	29.6	99.5
	Not answered	1	0.5	0.5	100.0

Total	196	100.0	100.0	
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q69e. Does your agency publish IPS information under the following standard headings: Routinely requested information and disclosure log - s 8(2)(g)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	149	76.0	76.0	76.0
No	46	23.5	23.5	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q69f. Does your agency publish IPS information under the following standard headings: Consultation arrangements - s 8(2)(f)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	121	61.7	61.7	61.7
No	74	37.8	37.8	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q69g. Does your agency publish IPS information under the following standard headings: Our Priorities - s 8(4)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	74	37.8	37.8	37.8
No	121	61.7	61.7	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q69h. Does your agency publish IPS information under the following standard headings: Our finances - s 8(4)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	65	33.2	33.2	33.2
No	130	66.3	66.3	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q69i. Does your agency publish IPS information under the following standard headings: Our lists - s 8(4)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	49	25.0	25.0	25.0
No	146	74.5	74.5	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q69j. Does your agency publish IPS information under the following standard headings: Contact us - s 8(2)(i)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	171	87.2	87.2	87.2
No	24	12.2	12.2	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q69k. Does your agency publish IPS information under the following standard headings: Other?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	80	40.8	40.8	40.8
No	116	59.2	59.2	100.0
Total	196	100.0	100.0	

ii. Documents are easily discoverable and understandable

q71a. Does your agency website have: A search function that can access information published within an agency's IPS entry?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	143	73.0	73.0	73.0
No	52	26.5	26.5	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q71b. Does your agency website have: A mechanism in place to gather feedback from the community regarding whether IPS entries are easily discoverable and understandable?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	106	54.1	54.1	54.1
No	89	45.4	45.4	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q71c. Does your agency website have: An alert service that can notify subscribers of new publications under the IPS or other developments in relation to the IPS?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	25	12.8	12.8	12.8
No	170	86.7	86.7	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q71d. Does your agency website have: The OAIC IPS Icon visible on the homepage of your agency's website?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	28	14.3	14.3	14.3
No	167	85.2	85.2	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q72. Where does this icon link to when clicked?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Agency IPS or FOI information page	22	11.2	78.6	78.6
The icon is not linked to another web page	6	3.1	21.4	100.0
Total	28	14.3	100.0	
Missing System	168	85.7		
Total Overall Total	196	100.0		

iii. Documents are easily accessible and machine readable

q73. Are some, most or all of the documents published by your agency under the IPS in a format (or multiple formats) that conform with WCAG 2.0 requirements?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid All documents	41	20.9	21.0	21.0
Most documents	118	60.2	60.5	81.5
Some documents	28	14.3	14.4	95.9
No documents	8	4.1	4.1	100.0
Total	195	99.5	100.0	
Missing System	1	0.5		
Total Overall Total	196	100.0		

iv. Open access to information

q75. Does your agency have a strategy for increasing open access to public sector information held by your agency, in addition to the information required to be published in the IPS and Disclosure Log?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	56	28.6	28.7	28.7
	Under development	33	16.8	16.9	45.6
	No	106	54.1	54.4	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q76mr. Which of the following means does your agency use to publish or promote access to public sector information (includes linking to information published on your agency's website)? (Multiple Response)

		Frequency	% of respondents
Valid	Social media	142	72.8%
	Newsletters	97	49.7%
	Stakeholder networks	109	55.9%
	Public appearances	89	45.6%
	Other	53	27.2%
	No, we don't publish or promote access to public sector information	31	15.9%
	Total	195	100.0%
Number of Respondents			

q77mr. Which of the following social media sites does your agency use to publish or promote access to public sector information? (Multiple Response)

		Frequency	% of respondents
Valid	Facebook	101	51.5%
	X (formerly known as Twitter)	108	55.1%
	LinkedIn	127	64.8%
	YouTube	94	48.0%
	Other	55	28.1%
	Our agency does not use social media to publish public sector information	54	27.6%
	Total	196	100.0%
Number of Respondents			

v. Discoverability

q78. Does your agency maintain an IPS information register(s)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	40	20.4	20.4	20.4
No	155	79.1	79.1	99.5
Not answered	1	0.5	0.5	100.0
Total	196	100.0	100.0	

q79. How often is your agency's IPS information register reviewed (i.e. is the data accurate, up to date and complete)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid At least every 6 months	8	4.1	20.0	20.0
At least every 12 months	11	5.6	27.5	47.5
Only where significant IPS changes occur or where there are changes to function responsibility	13	6.6	32.5	80.0
Don't know / can't say	8	4.1	20.0	100.0
Total	40	20.4	100.0	
Missing System	156	79.6		
Total Overall Total	196	100.0		

q80. Does your agency intend to develop an IPS information register in the next 12 months?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	53	27.0	34.2	34.2
No	102	52.0	65.8	100.0
Total	155	79.1	100.0	
Missing System	41	20.9		
Total Overall Total	196	100.0		

q81. Over the last 12 months, how much of the information that your agency has published has been in an open and standards-based format?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the information	55	28.1	28.2	28.2
	Most of the information	71	36.2	36.4	64.6
	Some of the information	18	9.2	9.2	73.8
	None of the information	3	1.5	1.5	75.4
	Not sure	48	24.5	24.6	100.0
	Total	195	99.5	100.0	
Missing	System	1	0.5		
Total	Overall Total	196	100.0		

q82. Does your agency routinely apply metadata to the public sector information it publishes on the internet?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	104	53.1	53.1	53.1
	No	62	31.6	31.6	84.7
	Not applicable	29	14.8	14.8	99.5
	Not answered	1	0.5	0.5	100.0
	Total	196	100.0	100.0	

q83mr. If your agency routinely applies metadata, please indicate which of the following metadata standards your agency uses: (Multiple Response)

		Frequency	% of respondents
Valid	ANZLIC	17	16.3%
	Other	90	86.5%
Number of Respondents		Total	104
			100.0%

vi. Challenges publishing public sector information

q84@mr. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log? (Multiple Response)

		Frequency	% of respondents
Valid	Open access to information	443	80.8%
	Engaging the community	165	30.1%
	Effective information governance	185	33.8%
	Robust information asset management	276	50.4%

Number of Respondents	Discoverable and useable information	239	43.6%
	Clear reuse rights	69	12.6%
	Appropriate charging for access	18	3.3%
	Transparent enquiry and complaints processes	37	6.8%
	Total	548	100.0%

q84mr. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log? (Multiple Response)

		Frequency	% of respondents
Valid	Obtaining sufficient budgetary resources to enable open access to public sector information	189	33.8%
	Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published	147	26.3%
	Transitioning to a culture of open access and proactive publication	89	15.9%
	Producing a plan or strategies for increasing open access to public sector information	87	15.6%
	Ensuring compliance with privacy and secrecy requirements when publishing public sector information	132	23.6%
	Identifying re-users	49	8.8%
	Collaborating with re-users	19	3.4%
	Employing Web 2.0 tools to support community consultation	31	5.5%
	Establishing effective processes to consult the community regarding what information to publish	50	8.9%
	Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information	21	3.8%
	Establishing processes to respond in a timely manner to requests and feedback received from the community	16	2.9%
	Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information	85	15.2%
	Instigating strategic planning on information resource management	113	20.2%

	Frequency	% of respondents
Establishing and maintenance of an information asset register	132	23.6%
Providing up-to-date staff training in information management	89	15.9%
Establishing clear procedures and lines of authority for decisions on information release and publication	53	9.5%
Protecting information against inappropriate or unauthorised use, access or disclosure	85	15.2%
Providing information in an open and standards-based format	47	8.4%
Attaching high-quality metadata to information for discoverability	56	10.0%
Ensuring compliance with the WCAG 2.0	91	16.3%
Indexing or cataloguing information for discoverability	35	6.3%
Publishing information in machine readable format	23	4.1%
Maintaining structured data for publishing	7	1.3%
Maintaining linked data for publishing	9	1.6%
Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0	70	12.5%
Transitioning towards Creative Commons 'BY' standard as a default position	22	3.9%
Determining appropriate open licences that will enable the re-use of information	27	4.8%
Determining whether public sector information is able to be released under open licensing conditions	14	2.5%
Agency costs (including staff time) associated with administering licences	18	3.2%
Establishing an appropriate and transparent charging regime(s) for your agency	6	1.1%
Agency costs (including staff time) of administering charging regime	12	2.1%
Establishing appropriate and transparent enquires and complaint processes	26	4.7%
Responding to enquiries and complaints	12	2.1%
Other	29	5.2%
Number of Respondents Total	559	100.0%

Risk Mitigation Index
Descriptive Statistics

	N	Range	Minimum	Maximum	Sum	Mean	Std. Deviation	Variance
i1. Agency IPS Operation Review	195	100.00	.00	100.00	8521.43	43.6996	30.89880	954.736
i2. IPS Agency Plan	195	100.00	.00	100.00	11884.07	60.9439	25.40913	645.624
i3. Criterion Two: IPS Governance and Administration	195	100.00	.00	100.00	8414.29	43.1502	25.74205	662.653
i4. IPS Entry	195	93.33	6.67	100.00	14788.77	75.8398	14.86143	220.862
i5. Structure of the IPS	195	96.67	.00	96.67	10846.67	55.6237	23.22868	539.571
iIPS. IPS Risk Mitigation Index	195	92.23	5.14	97.37	10899.56	55.8952	16.54047	273.587
Valid N (listwise)	195							