

Australian Government

Office of the Australian Information Commissioner

Agency Statistical Returns Freedom of Information Act 1982

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Quarterly Statistical Return

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1. AGENCY QUARTERLY I	DETAILS
Agency Name:	National Disability Insurance Agency
☐ Nil Return & save	$\ \square$ Is this your AGENCY's last quarterly return because your Agency is being abolished?
Quarter:	Q2. 1 October - 31 December
Financial Year Ending in: 30 June	2025

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	243	118	361
B. Received during period			
- direct from applicant	422	153	575
- on transfer from another agency	1	0	1
C. Finalised during the period	378	86	464
D. Outstanding at end of period	288	185	473

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3. PROCESSING OF REQUESTS				
(Note: total requests recorded should equal total requests finalised (2.C.))			
The number of requests where the applicant was notified in writing that:	Predominantly Personal	Other	Total	

FOIREQ25/00049 002	Information*		
A. Access was granted in full	57	20	77
B. Access was granted in part	138	23	161
C. Access was refused (includes case where no relevant document could be found in possession of agency)	40	33	73
D. Request was transferred in whole to another agency	7	0	7
E. Withdrawn	136	10	146

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4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	10	14	24
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	3	3	6

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-5. EXEMPTIONS CLAIMED-

Predominantly Personal Information*	Other	Total
200	30	230
0	0	0
0	0	0
1	0	1
0	0	0
0	2	2
1	0	1
0	0	0
0	0	0
t	Predominantly Personal Information* 200 0 0 1 0 1 0 1 0	Predominantly Personal Information* 200 30 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0

J. Documents disclosing trade secrets or commercially valuable information (s 47)	2	1	3
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			
L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	1	0	1
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	26	5	31
P. Personal privacy (s 47F)	94	10	104
Q. Business (other than documents to which s 47 applies) (s 47G)	0	4	4
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

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6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	99	24	123
B. Up to 30 days over the applicable statutory time period	37	22	59
C. 31 to 60 days over the applicable statutory time period	30	16	46
D. 61 to 90 days over the applicable statutory time period	32	7	39
E. More than 90 days over the applicable statutory time period	37	7	44

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

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7. PROCESSING CHARGES FOIREQ25/00049 004			
	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0
C. Total charges collected (net of remissions and refunds, do not include cents)	\$ 0	\$ 0	\$0

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3) (b)), or	0
C. the listing provides information about how the information can be otherwise accessed $(s11C(3)(c))$	10
Total	10
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	2561
E. page views	3547
Webpage visitor statistics to disclosure log pages not collected	

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Details

Agency Name: National Disability Insurance Agency

Quarter: Q2. 1 October - 31 December

Financial Year Ending in: 30 June 2025

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A.Number of applications for review received	3	4	7
B. Number of applications where agency action was affirmed on review	0	1	1
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	0	1	1
(b) greater access given (access granted not in full)	1	0	1
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	0	0
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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Financial Year Ending: 30 June 2025		
9. AMENDMENT OF PERSONAL RECORDS		
A. The number of requests received under section 48 to amend personal records		1
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		0
(b) Up to 30 calendar days after the applicable statutory time period		0
(c) More than 30 calendar days after the applicable statutory time period		0
C. The number of applications for internal review:		0
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	0	0
(b) an addition of an appropriate notation	0	0
(c) both of the above	0	0
(d) refusal/confirmation of the decision to refuse	0	0

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National Disability Insurance Agency

Q2. 1 October - 31 December