

From: s22
To: GHALI,Rob
Subject: RE: ACCC Assistance [SEC=OFFICIAL]
Date: Friday, 27 September 2024 3:25:17 PM
Attachments: [image001.jpg](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

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OFFICIAL

Afternoon Rob,

Good to hear from you and I hope that you are going well. apologies for the delay in responding I had some leave in August and it has been a busy September working to catch up.

The workload for IMTS in the next 9 months up to June 2025 has increased significantly since just having the Working Smarter Program, with the delivery of the National Anti-Scam Centre, Merger Reform and working through the AER Separation. There is quite a bit of technical and process complexity that we are navigating and prioritising this financial year.

I understand the Office of the Australian Information Commissioner is in the Attorney General portfolio, and I wonder if they would be able to assist. I would be able to provide you with the email address for the Chief Information Officer there to assist with looking at options that are available to assist with managing the cases. I have a limited understanding, but believe that they do provide IT Services to AGS and so may have options that would be available to OAIC.

Thanks,

s22 (She/her)

Chief Information Officer | Information Management and Technology Services

Australian Competition & Consumer Commission

23 Marcus Clarke Street, Canberra ACT 2600

From: GHALI,Rob <Rob.Ghali@oaic.gov.au>

Sent: Friday, September 13, 2024 11:26 AM

To: s22

Subject: ACCC Assistance [SEC=OFFICIAL]

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Morning s22

Hope you're well and everything is ok at the ACCC.

You may be aware that I have been temporarily transferred to the OAIC to assist with major investigations and in particular the significant data breaches such as Optus, s 22 [REDACTED] etc (amongst other matters), to ascertain whether there has been a privacy breach on the part of entities, in failing to take reasonable steps to secure personal information (and potentially other breaches of Australia's Privacy Principles unrelated to data breaches). There are a range of enforcement options available to the Commissioner, including civil penalty actions (such as that taken on Medibank).

As part of this role, I am hoping to imbed capacity for undertaking significant investigations into the future and hence me reaching out to understand whether the ACCC might assist. The OAIC is a small regulator with limited capacity and infrastructure to undertake these investigations. In particular, it does not have infrastructure to house documents and information obtained from compulsory Notices. At present, the OAIC is forced to find expensive alternatives to hold data for the lifecycle of an investigation and potentially litigation. As a small Agency, this has a significant impact in limiting our capacity more generally.

In the past I know the ATO for instance did offer services to other Commonwealth regulators particularly in respect to the execution search warrants under an MOU, as do some larger Commonwealth Agencies, and I was wanting to explore whether the ACCC is in a position to assist with this particular need. The need would only be a relatively minor proportion of the overall capacity of the ACCC i.e., in terms of storage and of course open to any pay for service arrangement if that is preferred. To that end, it might be useful to discuss options if the ACCC is open to providing assistance.

In any case, I appreciate your consideration of the issue and any options you can provide. I am happy to discuss further if useful.

Many thanks

Rob



Rob Ghali | Assistant Commissioner, Major Investigations
Office of the Australian Information Commissioner
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From: [BROWN,Rebecca](#)
To: [GHALT,Sarah](#)
Subject: FW: ACMA legal contact [SEC=OFFICIAL]
Date: Tuesday, 28 May 2024 9:37:53 AM
Attachments: [image009.jpg](#)
[image010.jpg](#)
[image002.jpg](#)

FYI

From: s22 [REDACTED]
Sent: Tuesday, May 28, 2024 9:36 AM
To: BROWN,Rebecca <Rebecca.Brown@oaic.gov.au>; HALE,Annamie <Annamie.Hale@oaic.gov.au>
Cc: s22 [REDACTED]
Subject: FW: ACMA legal contact [SEC=OFFICIAL]

You don't often get email from graeme.mcdonald@acma.gov.au. [Learn why this is important](#)

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Dear Rebecca and Annamie

s22 [REDACTED] has passed on your message to me, as I am working on this matter. I would be happy to discuss the matter further with you, so please feel free to contact me when it suits.

Regards

s22 [REDACTED]

s22 [REDACTED]
Principal Lawyer
Content, Consumer & Citizen Team
Legal Services Division

Australian Communications and Media Authority
s22 [REDACTED]
s22 [REDACTED]
www.acma.gov.au

From: BROWN,Rebecca <Rebecca.Brown@oaic.gov.au>
Sent: Tuesday, May 28, 2024 8:29 AM
To: s22 [REDACTED]
[REDACTED]

Cc: HALE,Annamie <Annamie.Hale@oaic.gov.au>; GHALI,Sarah <Sarah.Ghali@oaic.gov.au>

Subject: ACMA legal contact [SEC=OFFICIAL]

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Hi **s22** and **s22**

Apologies if you have already received this email – I received bounce backs for you both so sending again for the avoidance of doubt. I am reaching out on behalf of our Assistant Commissioner, Corporate Branch, Annamie Hale (cc'd) who also heads up our Legal Services area

Annamie was hoping to connect with your Head of Legal or other relevant legal contact to discuss the Optus matter.

We would be grateful if you were able to facilitate an introduction to the appropriate person or pass on their details so Annamie may reach out.

Any assistance you're able to provide would be very much appreciated.

Kind regards

Beck



Rebecca Brown

Director, Law Reform & Digital Platforms

Office of the Australian Information Commissioner

Sydney | GPO Box 5288 Sydney NSW 2001

P +61 2 9942 4117 **s 47E(d)** E rebecca.brown@oaic.gov.au

The OAIC acknowledges Traditional Custodians of Country across Australia and their continuing connection to land, waters and communities. We pay our respect to First Nations people, cultures and Elders past and present.

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From: [BROWN,Rebecca](#)
To: s22
Cc: [HALE,Annamie \(DEPARTED\)](#); [GHALI,Sarah](#)
Subject: ACMA legal contact [SEC=OFFICIAL]
Date: Tuesday, 28 May 2024 8:28:34 AM
Attachments: [image001.jpg](#)
[image002.jpg](#)
[image004.jpg](#)

Hi s22 and s22

Apologies if you have already received this email – I received bounce backs for you both so sending again for the avoidance of doubt. I am reaching out on behalf of our Assistant Commissioner, Corporate Branch, Annamie Hale (cc'd) who also heads up our Legal Services area

Annamie was hoping to connect with your Head of Legal or other relevant legal contact to discuss the Optus matter.

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Any assistance you're able to provide would be very much appreciated.

Kind regards

Beck



Rebecca Brown

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From: [BROWN,Rebecca](#)
To: s22
Cc: [HALE,Annamie \(DEPARTED\)](#); [GHALI,Sarah](#)
Subject: ACMA legal contact [SEC=OFFICIAL:Sensitive]
Date: Monday, 27 May 2024 4:08:11 PM
Attachments: [image001.jpg](#)
[image002.jpg](#)
[image003.jpg](#)

OFFICIAL: Sensitive

Hi s22 and s22

I am reaching out on behalf of our Assistant Commissioner, Corporate Branch, Annamie Hale (cc'd) who also heads up our Legal Services area.

Annamie was hoping to connect with your Head of Legal or other relevant legal contact to discuss the Optus matter.

I'd be grateful if you were able to facilitate an introduction to the appropriate person or pass on their details so Annamie may reach out.

Thanks very much for your assistance.

Kind regards

Beck



Rebecca Brown

Director, Law Reform & Digital Platforms
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Sydney | GPO Box 5288 Sydney NSW 2001

P +61 2 9942 4117 S 47E(d) E rebecca.brown@oaic.gov.au

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OFFICIAL: Sensitive

DP-REG Data and Research Working Group

Meeting Minutes

TIME: 3PM – 4PM AEST

DATE: Thursday 20 June 2024

Attendees

	Present	Apologies
ACCC	§22	§22
ACMA	§22	
eSafety	§22	
OAIC	Jason Corbett (JC)	

Standing Items

§ 22

4 Regulator Updates

§ 22

- OAIC
- § 22
 - The OAIC noted its work on the recent MediSecure data breach § 22

Items for Discussion

§ 22

s 22

Next Steps

s 22

Meeting ended: 3:45 PM (AEST)
Minute prepared by: s22 ACMA