



Australian Government

Office of the Australian Information Commissioner

Agency Statistical Returns
Freedom of Information Act 1982

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Annual Statistical Return

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1. AGENCY ANNUAL DETAILS

Agency Name: National Disability Insurance Agency

Nil return & save Is this your agency's last annual return because your agency is being abolished?

Total of All Requests Received: 1884

Period: 1 July 2021 - 30 June 2022

2. STAFF RESOURCES INVOLVED IN FOI or IPS WORK

	FOI	IPS
A. Number of staff who spent at least 75% of their time on FOI or IPS work	17	0
B. Number of staff who spent more than 0% but less than 75% of their time on FOI or IPS work	3	0

3. STAFF-HOURS SPENT ON FOI or IPS work

A. Agency	(Estimated Staff-Hours to nearest whole hour)	
	FOI	IPS
(i) Officers whose duties included FOI or IPS work	40320	0
(ii) Other officers (e.g. in line or policy areas) involved in processing FOI requests or IPS work including decision-making or advising decision-makers		
- SES officers (or equivalent)	1200	0
- Australian Public Service Level 6 & Executive Levels 1-2	5000	0
(iii) Support staff (Australian Public Service Levels 1-5)	1200	0
Total for Agency	47720	0
B. Minister's Office	FOI	
(i) Minister and advisers	50	
(ii) Minister's support staff	0	
Total for Minister's Office	50	

	FOI	IPS
TOTAL STAFF-HOURS / AGENCY AND MINISTER'S OFFICE	47770	0

4. NON-STAFF COSTS DIRECTLY ATTRIBUTABLE TO FOI or IPS

(Note: whole dollars only - do not record cents)

	FOI	IPS
A. General administrative costs	\$ 0	\$ 0
B. General legal advice costs	\$ 94407	\$ 0
C. Litigation costs	\$ 186638	\$ 0
D. Training	\$ 0	\$ 0
E. Other (Specify)	\$ 0	\$ 0
Total	\$281045	\$0

5. COMPARISON WITH PREVIOUS YEAR

Explanation of any major differences in this year's statistics compared to previous year's statistics, across both FOI and IPS including for example:

- number of requests received
- FOI costs incurred
- FOI charges collected
- Staff-Hours spent on FOI or IPS matters
- FOI response times
- outcomes to decisions e.g. reasons for increase or decrease in percentage of requests granted in full, in part or refused

The number of FOI requests received by the NDIA in financial year 2021-22 in comparison to financial year 2020-21 has more than doubled. The number of non-personal FOI requests have also increased dramatically over the past year.

6. ANY OTHER COMMENTS ON OPERATION / ADMINISTRATION OF THE FOI ACT

(Note: this item is optional)



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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q1. 1 July - 30 September

Financial Year Ending in: 30 June 2022

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	94	50	144
B. Received during period			
- direct from applicant	263	82	345
- on transfer from another agency	1	1	2
C. Finalised during the period	170	89	259
D. Outstanding at end of period	188	44	232

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	67	27	94
B. Access was granted in part	77	17	94
C. Access was refused (includes case where no relevant document could be found in possession of agency)	16	40	56
D. Request was transferred in whole to another agency	0	1	1
E. Withdrawn	10	4	14

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	2	5	7
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	2	3	5

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	67	27	94
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	0	0	0
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	1	1	2
G. Documents containing material obtained in confidence (s 45)	0	0	0
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	0	0	0
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	9	21	30
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	48	13	61
P. Personal privacy (s 47F)	34	10	44
Q. Business (other than documents to which s 47 applies) (s 47G)	1	4	5
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	159	84	243
B. Up to 30 days over the applicable statutory time period	1	0	1
C. 31 to 60 days over the applicable statutory time period	0	0	0
D. 61 to 90 days over the applicable statutory time period	0	0	0
E. More than 90 days over the applicable statutory time period	0	0	0

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	4	4
B. Total charges notified (do not include cents)	\$ 0	\$ 1569	\$1569

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	43
Total	43
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	0
E. page views	0
Webpage visitor statistics to disclosure log pages not collected	<input checked="" type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Agency Name: National Disability Insurance Agency
 Quarter: Q1. 1 July - 30 September
 Financial Year Ending in: 30 June 2022

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	2	7	9
B. Number of applications where agency action was affirmed on review	1	5	6
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	0	0	0
(b) greater access given (access granted not in full)	2	1	3
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	0	0
D. Number of applications where the request was withdrawn by the applicant without concession by agency	1	0	1

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Details

Agency Name National Disability Insurance Agency
 Quarter Q1. 1 July - 30 September
 Financial Year Ending: 30 June 2022

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="0"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="0"/>	<input type="text" value="0"/>

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save

Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q2. 1 October - 31 December

Financial Year Ending in: 30 June 2022

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	188	44	232
B. Received during period			
- direct from applicant	378	41	419
- on transfer from another agency	0	0	0
C. Finalised during the period	328	45	373
D. Outstanding at end of period	238	40	278

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	110	15	125
B. Access was granted in part	173	11	184
C. Access was refused (includes case where no relevant document could be found in possession of agency)	33	14	47
D. Request was transferred in whole to another agency	0	0	0
E. Withdrawn	12	5	17

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	13	3	16
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	0	0	0

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	0	0	0
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	0	0	0
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	3	1	4
G. Documents containing material obtained in confidence (s 45)	1	0	1
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	0	0	0
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	32	3	35
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	153	7	160
P. Personal privacy (s 47F)	37	1	38
Q. Business (other than documents to which s 47 applies) (s 47G)	0	0	0
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	313	39	352
B. Up to 30 days over the applicable statutory time period	3	0	3
C. 31 to 60 days over the applicable statutory time period	0	0	0
D. 61 to 90 days over the applicable statutory time period	0	0	0
E. More than 90 days over the applicable statutory time period	0	1	1

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	3	3
B. Total charges notified (do not include cents)	\$ 0	\$ 820	\$820

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	29
Total	29
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	0
E. page views	0
Webpage visitor statistics to disclosure log pages not collected	<input checked="" type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Details

Agency Name: National Disability Insurance Agency
 Quarter: Q2. 1 October - 31 December
 Financial Year Ending in: 30 June 2022

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	6	7	13
B. Number of applications where agency action was affirmed on review	1	3	4
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	1	2	3
(b) greater access given (access granted not in full)	1	2	3
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	0	0
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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Details

Agency Name National Disability Insurance Agency
 Quarter Q2. 1 October - 31 December
 Financial Year Ending: 30 June 2022

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="0"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="0"/>	<input type="text" value="0"/>

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q3. 1 January - 31 March

Financial Year Ending in: 30 June 2022

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	238	40	278
B. Received during period			
- direct from applicant	483	87	570
- on transfer from another agency	1	0	1
C. Finalised during the period	383	48	431
D. Outstanding at end of period	339	79	418

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	238	25	263
B. Access was granted in part	110	5	115
C. Access was refused (includes case where no relevant document could be found in possession of agency)	23	16	39
D. Request was transferred in whole to another agency	0	0	0
E. Withdrawn	12	2	14

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	6	0	6
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	1	0	1

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	107	19	126
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	0	0	0
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	1	0	1
G. Documents containing material obtained in confidence (s 45)	0	0	0
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	0	0	0
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	1	1
M. Deliberative processes (s 47C)	2	0	2
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	91	4	95
P. Personal privacy (s 47F)	16	1	17
Q. Business (other than documents to which s 47 applies) (s 47G)	0	0	0
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	314	42	356
B. Up to 30 days over the applicable statutory time period	56	4	60
C. 31 to 60 days over the applicable statutory time period	1	0	1
D. 61 to 90 days over the applicable statutory time period	0	0	0
E. More than 90 days over the applicable statutory time period	0	0	0

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	28
Total	28
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	0
E. page views	0
Webpage visitor statistics to disclosure log pages not collected	<input checked="" type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Agency Name: National Disability Insurance Agency
 Quarter: Q3. 1 January - 31 March
 Financial Year Ending in: 30 June 2022

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	3	4	7
B. Number of applications where agency action was affirmed on review	3	2	5
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	0	0	0
(b) greater access given (access granted not in full)	0	0	0
(c) access granted after deferment	0	1	1
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	0	0
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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Agency Name National Disability Insurance Agency
 Quarter Q3. 1 January - 31 March
 Financial Year Ending: 30 June 2022

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="2"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="2"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="2"/>	<input type="text" value="0"/>

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q4. 1 April - 30 June

Financial Year Ending in: 30 June 2022

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	339	79	418
B. Received during period			
- direct from applicant	488	58	546
- on transfer from another agency	1	0	1
C. Finalised during the period	459	76	535
D. Outstanding at end of period	369	61	430

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	224	24	248
B. Access was granted in part	170	16	186
C. Access was refused (includes case where no relevant document could be found in possession of agency)	37	28	65
D. Request was transferred in whole to another agency	1	2	3
E. Withdrawn	27	6	33

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	9	12	21
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	3	3	6

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	201	37	238
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	2	0	2
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	1	0	1
G. Documents containing material obtained in confidence (s 45)	0	0	0
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	1	0	1
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	3	3
M. Deliberative processes (s 47C)	9	2	11
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	149	8	157
P. Personal privacy (s 47F)	27	4	31
Q. Business (other than documents to which s 47 applies) (s 47G)	0	1	1
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	367	55	422
B. Up to 30 days over the applicable statutory time period	60	13	73
C. 31 to 60 days over the applicable statutory time period	3	0	3
D. 61 to 90 days over the applicable statutory time period	1	0	1
E. More than 90 days over the applicable statutory time period	0	0	0

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	2	2
B. Total charges notified (do not include cents)	\$ 0	\$ 595	\$595

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 343

\$343

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	41
Total	41
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	0
E. page views	0
Webpage visitor statistics to disclosure log pages not collected	<input checked="" type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Agency Name: National Disability Insurance Agency
 Quarter: Q4. 1 April - 30 June
 Financial Year Ending in: 30 June 2022

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	7	3	10
B. Number of applications where agency action was affirmed on review	4	3	7
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	3	2	5
(b) greater access given (access granted not in full)	0	0	0
(c) access granted after deferment	0	1	1
(d) access granted in another form	1	0	1
(e) charges reduced or not imposed	3	2	5
(f) lesser access given (following review of an access grant decision)	0	0	0
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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Details

Agency Name National Disability Insurance Agency
 Quarter Q4. 1 April - 30 June
 Financial Year Ending: 30 June 2022

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="0"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="0"/>	<input type="text" value="0"/>

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Annual Statistical Return

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1. AGENCY ANNUAL DETAILS

Agency Name: National Disability Insurance Agency

Nil return & save Is this your agency's last annual return because your agency is being abolished?

Total of All Requests Received: 1752

Period: 1 July 2022 - 30 June 2023

2. STAFF RESOURCES INVOLVED IN FOI or IPS WORK

	FOI	IPS
A. Number of staff who spent at least 75% of their time on FOI or IPS work	16	0
B. Number of staff who spent more than 0% but less than 75% of their time on FOI or IPS work	11	0

3. STAFF-HOURS SPENT ON FOI or IPS work

A. Agency	(Estimated Staff-Hours to nearest whole hour)	
	FOI	IPS
(i) Officers whose duties included FOI or IPS work	33065	0
(ii) Other officers (e.g. in line or policy areas) involved in processing FOI requests or IPS work including decision-making or advising decision-makers		
- SES officers (or equivalent)	0	0
- Australian Public Service Level 6 & Executive Levels 1-2	990	0
(iii) Support staff (Australian Public Service Levels 1-5)	0	0
Total for Agency	34055	0
B. Minister's Office	FOI	
(i) Minister and advisers	0	
(ii) Minister's support staff	0	
Total for Minister's Office	0	

	FOI	IPS
TOTAL STAFF-HOURS / AGENCY AND MINISTER'S OFFICE	34055	0

4. NON-STAFF COSTS DIRECTLY ATTRIBUTABLE TO FOI or IPS

(Note: whole dollars only - do not record cents)

	FOI	IPS
A. General administrative costs	\$ 0	\$ 0
B. General legal advice costs	\$ 0	\$ 0
C. Litigation costs	\$ 247967	\$ 0
D. Training	\$ 0	\$ 0
E. Other (Specify)	\$ 0	\$ 0
Total	\$247967	\$0

5. COMPARISON WITH PREVIOUS YEAR

Explanation of any major differences in this year's statistics compared to previous year's statistics, across both FOI and IPS including for example:

- number of requests received
- FOI costs incurred
- FOI charges collected
- Staff-Hours spent on FOI or IPS matters
- FOI response times
- outcomes to decisions e.g. reasons for increase or decrease in percentage of requests granted in full, in part or refused

The NDIA notes that there was correction to the carry over numbers from the previous year's data. This adjustment ensures the accuracy of 22/23 figures.

6. ANY OTHER COMMENTS ON OPERATION / ADMINISTRATION OF THE FOI ACT

(Note: this item is optional)



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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q1. 1 July - 30 September

Financial Year Ending in: 30 June 2023

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	216	27	243
B. Received during period			
- direct from applicant	537	52	589
- on transfer from another agency	4	0	4
C. Finalised during the period	552	47	599
D. Outstanding at end of period	205	32	237

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	248	9	257
B. Access was granted in part	216	12	228
C. Access was refused (includes case where no relevant document could be found in possession of agency)	45	19	64
D. Request was transferred in whole to another agency	0	3	3
E. Withdrawn	43	4	47

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	17	4	21
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	9	3	12

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	293	16	309
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	2	0	2
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	2	0	2
G. Documents containing material obtained in confidence (s 45)	0	0	0
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	0	2	2
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	8	4	12
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	188	6	194
P. Personal privacy (s 47F)	47	6	53
Q. Business (other than documents to which s 47 applies) (s 47G)	0	3	3
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	464	30	494
B. Up to 30 days over the applicable statutory time period	35	5	40
C. 31 to 60 days over the applicable statutory time period	7	3	10
D. 61 to 90 days over the applicable statutory time period	1	0	1
E. More than 90 days over the applicable statutory time period	2	2	4

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	59
Total	59
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	0
E. page views	0
Webpage visitor statistics to disclosure log pages not collected	<input checked="" type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Agency Name: National Disability Insurance Agency
 Quarter: Q1. 1 July - 30 September
 Financial Year Ending in: 30 June 2023

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	6	2	8
B. Number of applications where agency action was affirmed on review	1	1	2
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	0	0	0
(b) greater access given (access granted not in full)	2	0	2
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	0	0
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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Details

Agency Name National Disability Insurance Agency
 Quarter Q1. 1 July - 30 September
 Financial Year Ending: 30 June 2023

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="1"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="0"/>	<input type="text" value="0"/>

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q2. 1 October - 31 December

Financial Year Ending in: 30 June 2023

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	205	32	237
B. Received during period			
- direct from applicant	392	40	432
- on transfer from another agency	7	0	7
C. Finalised during the period	308	33	341
D. Outstanding at end of period	296	39	335

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	149	11	160
B. Access was granted in part	87	7	94
C. Access was refused (includes case where no relevant document could be found in possession of agency)	38	10	48
D. Request was transferred in whole to another agency	1	0	1
E. Withdrawn	33	5	38

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	5	5	10
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	4	1	5

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	184	17	201
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	0	0	0
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	4	1	5
G. Documents containing material obtained in confidence (s 45)	0	0	0
H. Parliamentary Budget Office documents (s 45A)	1	0	1
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	1	0	1
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	6	1	7
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	65	2	67
P. Personal privacy (s 47F)	44	4	48
Q. Business (other than documents to which s 47 applies) (s 47G)	2	1	3
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	202	19	221
B. Up to 30 days over the applicable statutory time period	50	7	57
C. 31 to 60 days over the applicable statutory time period	10	1	11
D. 61 to 90 days over the applicable statutory time period	6	0	6
E. More than 90 days over the applicable statutory time period	6	1	7

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	7
Total	7
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	0
E. page views	0
Webpage visitor statistics to disclosure log pages not collected	<input checked="" type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Agency Name: National Disability Insurance Agency
 Quarter: Q2. 1 October - 31 December
 Financial Year Ending in: 30 June 2023

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	6	3	9
B. Number of applications where agency action was affirmed on review	3	1	4
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	0	0	0
(b) greater access given (access granted not in full)	1	0	1
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	1	0	1
D. Number of applications where the request was withdrawn by the applicant without concession by agency	1	0	1

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Agency Name National Disability Insurance Agency
 Quarter Q2. 1 October - 31 December
 Financial Year Ending: 30 June 2023

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="0"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="1"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="1"/>	<input type="text" value="0"/>

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q3. 1 January - 31 March

Financial Year Ending in: 30 June 2023

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	296	39	335
B. Received during period			
- direct from applicant	361	65	426
- on transfer from another agency	3	0	3
C. Finalised during the period	221	26	247
D. Outstanding at end of period	439	78	517

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	97	3	100
B. Access was granted in part	55	5	60
C. Access was refused (includes case where no relevant document could be found in possession of agency)	33	12	45
D. Request was transferred in whole to another agency	3	2	5
E. Withdrawn	33	4	37

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	13	3	16
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	6	0	6

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	136	9	145
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	0	0	0
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	1	1	2
G. Documents containing material obtained in confidence (s 45)	0	1	1
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	0	0	0
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	5	1	6
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	45	2	47
P. Personal privacy (s 47F)	33	3	36
Q. Business (other than documents to which s 47 applies) (s 47G)	0	1	1
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	127	14	141
B. Up to 30 days over the applicable statutory time period	24	3	27
C. 31 to 60 days over the applicable statutory time period	17	0	17
D. 61 to 90 days over the applicable statutory time period	5	1	6
E. More than 90 days over the applicable statutory time period	12	2	14

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	4
Total	4
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	0
E. page views	0
Webpage visitor statistics to disclosure log pages not collected	<input checked="" type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Details

Agency Name: National Disability Insurance Agency
 Quarter: Q3. 1 January - 31 March
 Financial Year Ending in: 30 June 2023

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	3	0	3
B. Number of applications where agency action was affirmed on review	0	2	2
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	0	0	0
(b) greater access given (access granted not in full)	2	0	2
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	0	0
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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Details

Agency Name National Disability Insurance Agency
 Quarter Q3. 1 January - 31 March
 Financial Year Ending: 30 June 2023

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="5"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="1"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="1"/>	<input type="text" value="0"/>

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q4. 1 April - 30 June

Financial Year Ending in: 30 June 2023

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	439	78	517
B. Received during period			
- direct from applicant	249	39	288
- on transfer from another agency	3	0	3
C. Finalised during the period	421	36	457
D. Outstanding at end of period	270	81	351

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	172	9	181
B. Access was granted in part	121	7	128
C. Access was refused (includes case where no relevant document could be found in possession of agency)	81	14	95
D. Request was transferred in whole to another agency	0	0	0
E. Withdrawn	47	6	53

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	3	2	5
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	2	3	5

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	220	14	234
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	1	0	1
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	0	1	1
G. Documents containing material obtained in confidence (s 45)	0	0	0
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	1	0	1
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	0	0	0
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	99	3	102
P. Personal privacy (s 47F)	80	7	87
Q. Business (other than documents to which s 47 applies) (s 47G)	3	1	4
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	163	15	178
B. Up to 30 days over the applicable statutory time period	58	2	60
C. 31 to 60 days over the applicable statutory time period	20	3	23
D. 61 to 90 days over the applicable statutory time period	15	1	16
E. More than 90 days over the applicable statutory time period	118	9	127

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	9
Total	9
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	0
E. page views	0
Webpage visitor statistics to disclosure log pages not collected	<input checked="" type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Details

Agency Name: National Disability Insurance Agency
 Quarter: Q4. 1 April - 30 June
 Financial Year Ending in: 30 June 2023

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	9	3	12
B. Number of applications where agency action was affirmed on review	2	0	2
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	0	0	0
(b) greater access given (access granted not in full)	5	0	5
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	1	1
D. Number of applications where the request was withdrawn by the applicant without concession by agency	1	0	1

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Details

Agency Name National Disability Insurance Agency
 Quarter Q4. 1 April - 30 June
 Financial Year Ending: 30 June 2023

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="0"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="1"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="1"/>	<input type="text" value="0"/>

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Annual Statistical Return

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1. AGENCY ANNUAL DETAILS

Agency Name: National Disability Insurance Agency

Nil return & save Is this your agency's last annual return because your agency is being abolished?

Total of All Requests Received: 1381

Period: 1 July 2023 - 30 June 2024

2. STAFF RESOURCES INVOLVED IN FOI or IPS WORK

	FOI	IPS
A. Number of staff who spent at least 75% of their time on FOI or IPS work	22	0
B. Number of staff who spent more than 0% but less than 75% of their time on FOI or IPS work	25	0

3. STAFF-HOURS SPENT ON FOI or IPS work

A. Agency	(Estimated Staff-Hours to nearest whole hour)	
	FOI	IPS
(i) Officers whose duties included FOI or IPS work	39067	0
(ii) Other officers (e.g. in line or policy areas) involved in processing FOI requests or IPS work including decision-making or advising decision-makers		
- SES officers (or equivalent)	0	0
- Australian Public Service Level 6 & Executive Levels 1-2	0	0
(iii) Support staff (Australian Public Service Levels 1-5)	990	0
Total for Agency	40057	0
B. Minister's Office	FOI	
(i) Minister and advisers	0	
(ii) Minister's support staff	0	
Total for Minister's Office	0	

	FOI	IPS
TOTAL STAFF-HOURS / AGENCY AND MINISTER'S OFFICE	40057	0

4. NON-STAFF COSTS DIRECTLY ATTRIBUTABLE TO FOI or IPS

(Note: whole dollars only - do not record cents)

	FOI	IPS
A. General administrative costs	\$ 0	\$ 0
B. General legal advice costs	\$ 24000	\$ 0
C. Litigation costs	\$ 51774	\$ 0
D. Training	\$ 0	\$ 0
E. Other (Specify)	\$ 0	\$ 0
Total	\$75774	\$0

5. COMPARISON WITH PREVIOUS YEAR

Explanation of any major differences in this year's statistics compared to previous year's statistics, across both FOI and IPS including for example:

- number of requests received
- FOI costs incurred
- FOI charges collected
- Staff-Hours spent on FOI or IPS matters
- FOI response times
- outcomes to decisions e.g. reasons for increase or decrease in percentage of requests granted in full, in part or refused

The agency's investment in additional staff resources resulted in an increased number of deemed requests (which were received in the previous FY) being finalised this FY.

6. ANY OTHER COMMENTS ON OPERATION / ADMINISTRATION OF THE FOI ACT

(Note: this item is optional)



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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q1. 1 July - 30 September

Financial Year Ending in: 30 June 2024

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	270	81	351
B. Received during period			
- direct from applicant	339	41	380
- on transfer from another agency	5	0	5
C. Finalised during the period	386	52	438
D. Outstanding at end of period	228	70	298

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	147	17	164
B. Access was granted in part	162	18	180
C. Access was refused (includes case where no relevant document could be found in possession of agency)	51	13	64
D. Request was transferred in whole to another agency	0	2	2
E. Withdrawn	26	2	28

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	3	3	6
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	1	1	2

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	163	22	185
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	1	0	1
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	4	1	5
G. Documents containing material obtained in confidence (s 45)	2	1	3
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	1	0	1
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	2	3	5
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	129	5	134
P. Personal privacy (s 47F)	83	9	92
Q. Business (other than documents to which s 47 applies) (s 47G)	3	2	5
R. Research (s 47H)	1	0	1
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	179	13	192
B. Up to 30 days over the applicable statutory time period	59	3	62
C. 31 to 60 days over the applicable statutory time period	9	7	16
D. 61 to 90 days over the applicable statutory time period	12	1	13
E. More than 90 days over the applicable statutory time period	101	24	125

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	15
Total	15
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	920
E. page views	1401
Webpage visitor statistics to disclosure log pages not collected	<input type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Agency Name: National Disability Insurance Agency
 Quarter: Q1. 1 July - 30 September
 Financial Year Ending in: 30 June 2024

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	9	4	13
B. Number of applications where agency action was affirmed on review	3	0	3
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	2	4	6
(b) greater access given (access granted not in full)	2	0	2
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	1	1	2
D. Number of applications where the request was withdrawn by the applicant without concession by agency	2	0	2

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Details

Agency Name National Disability Insurance Agency
 Quarter Q1. 1 July - 30 September
 Financial Year Ending: 30 June 2024

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="0"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="1"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="1"/>	<input type="text" value="0"/>

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q2. 1 October - 31 December

Financial Year Ending in: 30 June 2024

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	228	70	298
B. Received during period			
- direct from applicant	270	77	347
- on transfer from another agency	0	0	0
C. Finalised during the period	355	65	420
D. Outstanding at end of period	143	82	225

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	171	19	190
B. Access was granted in part	122	10	132
C. Access was refused (includes case where no relevant document could be found in possession of agency)	37	23	60
D. Request was transferred in whole to another agency	1	1	2
E. Withdrawn	24	12	36

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	3	15	18
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	1	1	2

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	183	39	222
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	0	0	0
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	5	0	5
G. Documents containing material obtained in confidence (s 45)	0	1	1
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	0	0	0
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	0	1	1
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	98	5	103
P. Personal privacy (s 47F)	60	5	65
Q. Business (other than documents to which s 47 applies) (s 47G)	1	5	6
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	176	28	204
B. Up to 30 days over the applicable statutory time period	54	7	61
C. 31 to 60 days over the applicable statutory time period	27	1	28
D. 61 to 90 days over the applicable statutory time period	15	4	19
E. More than 90 days over the applicable statutory time period	58	12	70

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	32
Total	32
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	0
E. page views	1593
Webpage visitor statistics to disclosure log pages not collected	<input type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Details

Agency Name: National Disability Insurance Agency
 Quarter: Q2. 1 October - 31 December
 Financial Year Ending in: 30 June 2024

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	6	10	16
B. Number of applications where agency action was affirmed on review	1	2	3
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	1	1	2
(b) greater access given (access granted not in full)	2	1	3
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	1	1
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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Details

Agency Name National Disability Insurance Agency
 Quarter Q2. 1 October - 31 December
 Financial Year Ending: 30 June 2024

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="0"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="0"/>	<input type="text" value="0"/>

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q3. 1 January - 31 March

Financial Year Ending in: 30 June 2024

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	143	82	225
B. Received during period			
- direct from applicant	250	61	311
- on transfer from another agency	3	0	3
C. Finalised during the period	294	60	354
D. Outstanding at end of period	102	83	185

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	151	15	166
B. Access was granted in part	84	12	96
C. Access was refused (includes case where no relevant document could be found in possession of agency)	43	21	64
D. Request was transferred in whole to another agency	0	1	1
E. Withdrawn	16	11	27

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	2	9	11
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	0	0	0

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	169	27	196
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	0	0	0
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	4	0	4
G. Documents containing material obtained in confidence (s 45)	0	1	1
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	2	0	2
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	1	1	2
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	55	4	59
P. Personal privacy (s 47F)	44	6	50
Q. Business (other than documents to which s 47 applies) (s 47G)	0	1	1
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	148	10	158
B. Up to 30 days over the applicable statutory time period	67	4	71
C. 31 to 60 days over the applicable statutory time period	37	8	45
D. 61 to 90 days over the applicable statutory time period	9	3	12
E. More than 90 days over the applicable statutory time period	17	23	40

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	17
Total	17
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	1074
E. page views	1509
Webpage visitor statistics to disclosure log pages not collected	<input type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Details

Agency Name: National Disability Insurance Agency
 Quarter: Q3. 1 January - 31 March
 Financial Year Ending in: 30 June 2024

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	4	2	6
B. Number of applications where agency action was affirmed on review	0	3	3
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	4	2	6
(b) greater access given (access granted not in full)	0	0	0
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	1	1
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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Details

Agency Name National Disability Insurance Agency
 Quarter Q3. 1 January - 31 March
 Financial Year Ending: 30 June 2024

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="2"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="1"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="0"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="1"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="2"/>	<input type="text" value="0"/>

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

Nil Return & save Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q4. 1 April - 30 June

Financial Year Ending in: 30 June 2024

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	102	83	185
B. Received during period			
- direct from applicant	256	77	333
- on transfer from another agency	2	0	2
C. Finalised during the period	188	68	256
D. Outstanding at end of period	172	92	264

3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal Information*	Other	Total

A. Access was granted in full	69	21	90
B. Access was granted in part	71	16	87
C. Access was refused (includes case where no relevant document could be found in possession of agency)	27	26	53
D. Request was transferred in whole to another agency	0	0	0
E. Withdrawn	21	5	26

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	3	9	12
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	0	1	1

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	80	25	105
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	0	0	0
C. Cabinet documents (s 34)	0	0	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	1	0	1
E. Documents to which secrecy provisions of enactments apply (s 38)	0	0	0
F. Documents subject to legal professional privilege (s 42)	7	3	10
G. Documents containing material obtained in confidence (s 45)	0	1	1
H. Parliamentary Budget Office documents (s 45A)	0	0	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	0	0	0
J. Documents disclosing trade secrets or commercially valuable information (s 47)	1	2	3
K. Electoral rolls and related documents (s 47A).	0	0	0
Division 3 of Part IV - Conditional exemptions			

L. Commonwealth-State relations (s 47B)	0	0	0
M. Deliberative processes (s 47C)	1	1	2
N. Financial or property interests of the Commonwealth (s 47D)	0	0	0
O. Certain operations of agencies (s 47E)	16	6	22
P. Personal privacy (s 47F)	37	7	44
Q. Business (other than documents to which s 47 applies) (s 47G)	1	1	2
R. Research (s 47H)	0	0	0
S. The economy (s 47J)	0	0	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	76	25	101
B. Up to 30 days over the applicable statutory time period	39	5	44
C. 31 to 60 days over the applicable statutory time period	28	8	36
D. 61 to 90 days over the applicable statutory time period	7	2	9
E. More than 90 days over the applicable statutory time period	17	23	40

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	0	0	0
B. Total charges notified (do not include cents)	\$ 0	\$ 0	\$0

C. Total charges collected (net of remissions and refunds, do not include cents)

\$ 0

\$ 0

\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	0
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	0
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	31
Total	31
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	1411
E. page views	2027
Webpage visitor statistics to disclosure log pages not collected	<input type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Details

Agency Name: National Disability Insurance Agency
 Quarter: Q4. 1 April - 30 June
 Financial Year Ending in: 30 June 2024

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A. Number of applications for review received	0	0	0
B. Number of applications where agency action was affirmed on review	0	0	0
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	0	0	0
(b) greater access given (access granted not in full)	0	0	0
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	0	0
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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Details

Agency Name National Disability Insurance Agency
 Quarter Q4. 1 April - 30 June
 Financial Year Ending: 30 June 2024

9. AMENDMENT OF PERSONAL RECORDS

A. The number of requests received under section 48 to amend personal records		<input type="text" value="0"/>
B. The number of requests for which a primary decision was notified within the following time intervals:		
(a) Where the applicable statutory time period was met		<input type="text" value="0"/>
(b) Up to 30 calendar days after the applicable statutory time period		<input type="text" value="1"/>
(c) More than 30 calendar days after the applicable statutory time period		<input type="text" value="1"/>
C. The number of applications for internal review:		<input type="text" value="0"/>
D. The number of requests which resulted in:	Primary	Internal Review
(a) alteration of the record	<input type="text" value="0"/>	<input type="text" value="0"/>
(b) an addition of an appropriate notation	<input type="text" value="0"/>	<input type="text" value="0"/>
(c) both of the above	<input type="text" value="0"/>	<input type="text" value="0"/>
(d) refusal/confirmation of the decision to refuse	<input type="text" value="2"/>	<input type="text" value="0"/>

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